



Taking a Proactive Look at Managed IT

Here are our top reasons to consider outsourcing your IT support services:



Smooth Sailing

Being proactive and investing in an IT maintenance plan before disaster strikes will ensure productivity, efficiency, and uninterrupted business operations. In addition, having an external company manage your IT can help to minimize unscheduled down-time, which will allow us more time to spend performing preventative maintenance.



Flexible and Customizable Service Packages

Your technology needs to be as flexible as your business, so we developed our a la carte IT support program. The a la carte program allows you to customize your support and service needs directly related to your critical business services, all at a cost effective price. For those clients requiring a more robust service plan, we also offer a fully managed program, which combines a suite of services into a single package that supports all your IT needs.

Get peace of mind and ensure your computer systems are running smoothly, take advantage of our FREE 1-HOUR onsite IT consultation.

Kempenfelt Imaging Systems is pleased to offer a FREE 1-HOUR onsite network consultation with our Microsoft certified technician. During this time, we can review your current infrastructure, discuss areas for improvement, and make recommendations for support, hardware and software.

Tech Support When You Need It

We can do it all or help out where you need support, all plans are customized to suit your business needs. The following is a list of services that we offer.

- **Proactive monitoring of server, desktop and laptop**
- **Onsite support**
- **Remote support**
- **IT Asset management**
 - » Purchase information, warranty information, configuration management
- **IT Consulting**
 - » Advice on how to turn IT from an expense to an asset to help drive your business forward
- **Backup for all end points including Exchange, SQL, and bare metal both local and in the cloud IT system security**
 - » Antivirus and spyware
 - » Firewall installation and monitoring
 - » Patch management
 - » Password management
- **Software Management**
 - » Patching software
 - » Upgrade planning and installation
- **Hardware Management**
 - » Planning and installation
 - » Upgrading
 - » Monitoring
 - » Purchasing
- **Project management**
- **Network Management**
 - » Planning, Installation and monitoring
- **VPN management**
 - » Finding the right solution to allow your employees to work whenever, wherever they need to
- **Active directory maintenance and installation**
- **Exchange management local and Office 365**
- **Printer Management and Installation**
- **Wi-Fi Management**
 - » Planning, Installation and troubleshooting
- **Anti-spam for mail servers**
- **Disaster recovery planning & implementation**

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Get peace of mind.

Contact us at Kempenfelt Imaging Systems for more details.

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